Challenges of processing the electronic administrative system and solutions to solve them

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Abstract

In the information and knowledge-based age, the need for quick and easy access to information to facilitate organizational processes and make appropriate decisions is an obvious necessity. It is also considered as an indicator of countries' development and all countries can be classified depending on the degree of success they have achieved in the organization and e-government. In analyzing the administrative system, special attention should be paid to formal and informal elements and factors involved in decision-making processes. And focused on the implementation of decisions as well as formal and informal structures effective in achieving results and implementing them. In this article, while comprehensively defining the electronic administrative system, stating the history and grounds for its creation, emphasizing the necessity of changing organizations from traditional to electronic, explaining the characteristics of the platforms and how to implement it, describes the problems and obstacles to overcome them. Improve the status of electronic administrative system in organizations.

Keywords: Electronics; Office; Government; Technology; Information